

# ODD/24/2019

## Officer Decision Record

Record of Decision of Jayne Hellowell, Head of Commissioning & Healthier Communities

### Subject

Citizens' Advice Bureau and DIAL have historically received annual funding grants from the Council to support the delivery of their services. The services provide free, confidential, impartial and independent advice to enable local residents to deal with a wide range of issues, including debt and money advice; welfare benefits; housing; employment; consumer; relationships; taxation and many more. The grants have not been subject to any competitive process and funding to both organisations has been reduced in recent years.

### Authority

The authority for the decisions relating to these grants has been made by Communities as part of our annual commissioning decisions as follows:

- A new single service will be procured via a competitive process replacing the grants that are currently given to CAB and DIAL. The following options was agreed by DMT on 22<sup>nd</sup> November:

*The existing services would be subjected to a competitive tender process to secure the 'most economically advantageous' bid. As the available market for this contract is expected to be limited; if this option is pursued, it is recommended that a three quote approach is taken, limited to the three local providers who currently have achieved the Advice Quality Standard accreditation:*

- *Barnsley Citizens Advice Bureau*
- *DIAL Barnsley*
- *Age UK Barnsley*

*To ensure the best value for money is achieved, it is also recommended that the two existing service specifications are combined to create one lot to reduce overheads and operating costs.*

*There is also potential to align this option to the proposal to develop a 'Prevention Hub', working collaboratively with other services to deliver a holistic advice and support provision. This may offer further improved value for money via natural economies of scale and shared overhead liabilities.*

### Decision Taken

To conduct a competitive tender process for a universal welfare service delivered by a single provider with the new service commencing 1<sup>st</sup> July 2019 thus replacing the two existing grants with CAB & DIAL. This proposal was approved by DMT on 22<sup>nd</sup> November 2018.

### Date of Decision

22<sup>nd</sup> November 2018



---

J Hellowell  
Head of Commissioning & Healthier  
Communities